

SyberWorks e-Learning Podcast Transcript #31 *Improving On-the-job Training within LMS and e-Learning Tools.*

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Mary Kay Lofurno: Welcome to the next edition of the SyberWorks e-Learning Podcast series. My name is Mary Kay Lofurno, and I am the Marketing Director here at SyberWorks and your host today.

SyberWorks specializes in custom e-learning solutions, learning management systems and custom e-learning development for corporations, governments and nonprofits. In this edition, we are going to be talking with Mary Polley Berte, Director of Technical Support & Training here at SyberWorks.

She recently wrote an article called “Improving On-the-job Training within LMS and e-Learning Tools” and I thought we could talk with her about it.

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Mary Kay: Hi Mary, it is great to have you here again on the SyberWorks e-Learning Podcast series.

Mary Polley-Berte: Good to be here, how are you?

Mary Kay: Great. All right, let’s get to it. I know you recently wrote an article “Improving On-the-job Training within LMS and e-Learning Tools.” Without getting too much into your article because I know you want people to read it, you mentioned some pitfalls associated with on-the-job training.

What do you think are the biggest pitfalls associated with on-the-job training?

Mary: Supervisors are not always comfortable in the role of a trainer and often do not have enough time to train people. Those are two major ones.

Mary Kay: All right, that sounds good. Is there anything else you would like to share about your article, but don’t give it away too much?

Mary: Using the LMS is both cost effective and time effective for people. It allows them to have access to information directly even when a supervisor is not directly available.

Mary Kay: All right, that sounds great. Folks, please download Mary’s article and read it, because it has a lot of good information in it. It is located in the SyberWorks Media Center under the “e-Learning Articles” section. Mary, I know you are busy, so I am going to let you go. Thanks for joining us today.

Mary: Thank you Mary Kay for having me.

Mary Kay: Thanks for listening to our podcast today on on-the-job training tips with Mary Polley Berte, Director of Technical Support & Training. Here on the SyberWorks e-Learning Podcast series, have a great day.

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